

CORE VALUES

Excellence: We believe in continuous improvement, striving for excellence, and a commitment to improving community health.

Integrity: We strive to be honest, trustworthy and transparent in all we do.

Respect: We treat all people with respect, courtesy, and understanding.

Collaboration: We develop positive relationships, foster innovative solutions, and strengthen our capacity to accomplish our mission.

Service: We commit to a work environment characterized by consistency, honesty, and innovative approaches to serve members of our community.

WELCOME

Welcome to the first issue of Gila County Division of Health & Emergency Management's (GCDHEM) newsletter. This issue highlights activities that our staff accomplished toward divisional plans, such as the Community Health Improvement Plan (CHIP), Strategic Plan (SP), Quality Improvement Plan (QIP), Performance Management Plan (PMP) and Workforce Development Plan (WDFP).

OUR COMMITMENT TO COMMUNITY HEALTH

Community Health Improvement Plan

In March 2016, we partnered with Cobre Valley Regional Medical Center (CVRMC) to complete our 2nd Community Health Assessment (CHA) and Community Health Improvement Plan (CHIP). A special thank you goes out to the Pinnacle Prevention team who facilitated the CHA/CHIP process.

During this process, we had the privilege of working with various community stakeholders whose primary theme was to take the CHIP "Off the Shelf" and put it into action.

"Action is the foundational key to all success."

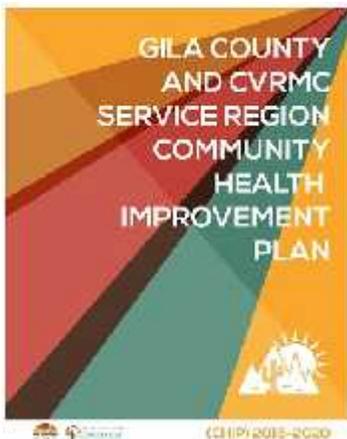
~Pablo Picasso

Priorities & Action

Our first meeting was held on July 6, 2016 to build a network of community partners in order to take the CHIP "off the shelf". The CHIP identified four health priorities, which include: Obesity, Substance Abuse, Access to Care, and Sexual Health.

Key action items included:

- Four (4) action groups were formed to address the health priorities.
- Training was provided to action groups to establish guidelines for member participation and documentation requirements.



Community Health Improvement Plan
2016-2020

Although these groups have encountered many challenges, we are confident that the resources, programs, and our continued partnerships will help us achieve the desired goals.

Strategic Plan

In May 2016, the GCDHEM Leadership team developed and implemented its first five year Strategic Plan. Strategic priorities in this plan included showing progress toward CHIP health priorities, performance management (PM)/quality improvement (QI), workforce development (WFD), and communication.

GCDHEM's uses Facebook as one of many communication tools to promote, educate and inform residents of emergency preparedness, community events, and other public health topics. We have reached an audience of over 53,000, with more than 8000 clicks on specific content uploaded during 2016.



Program Updates



In July 2016, all GCDHEM staff were involved in the development and implementation of goals and objectives to address priorities in the CHIP and Strategic Plan.

Teen Pregnancy Program (TPP): Through this program, GCDHEM facilitated Sexual Health Education classes to address CHIP priority #4, Sexual Health, Objective 4:1: To decrease the teen birth rate in Gila County. From September to December 2016, GCDHEM staff taught various evidenced based curricula, such as Wise Guys, Smart Girls and Reducing the Risk to approximately 400 teens in Gila County.

Rx Program: This program is GCDHEM's newest program and has already had tremendous impact throughout Gila County. It is focused on increasing public awareness and patient education to address CHIP priority #2, Objective 2:2: To reduce the non-medical use of prescription drugs and percent of youth reporting non-medical prescription pain relievers. From July to December 2016, more than 5000 educational materials (e.g., fliers, pamphlets) were distributed at events such as Rock the Block, Gila County Fair, Trunk or Treat, Dump the Drugs, Light up the Night, etc.

SO MANY PLANS, SO LITTLE TIME!

From QI to WFD, GCDHEM staff worked hard to accomplish the goals and objectives in its divisional plans. Individual employee training plans were developed to engage staff in emergency preparedness training, with 94% of our workforce completing the required training.

We continue to move forward in ongoing QI efforts. GCDHEM staff achieved 93% of the required QI training. This is 8% more than the goal established in the 2014 QI Plan, and 11% more than 2015. Currently, there are four active QI projects within GCDHEM which includes more than 50% of workforce involvement.

Significant highlights in our performance management goals for last year include a total of 2,569 licenses purchased from Animal Control and we achieved 86% of the core competency training identified in the WFD Plan for all staff, which is 11% more than than our initial goal of 75%.

“We are what we repeatedly do. Excellence, then, is not an act, but a habit.” ~Aristotle
