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# COUNTY GOVERNMENT MONTH



## Gila County Information & Technology Facts

**Mission:** To support all Departments and Offices, driving smart technologies for constituents of Gila County. Providing valuable knowledge and support to Gila County Departments and Offices so they can make clear concise decisions on any new technologies as we aim to serve the constituents of Gila County.

### Did you know...

The Gila County Information & Technology Department provides computer services for 583 full time employees. The Department maintains the County website, the VOIP communication system, and over 100 physical and virtual servers.

### Did you know...

Prior to 1999, Gila County did not have an official Information & Technology Department!

### Did you know...

The top three questions received by the Information & Technology Department are (1.) why is the network slow, (2.) why is the server down, and (3.) can you reset my password.

### Did you know...

The following computer tips will help in any workplace: Save your work, always create backups and always use a uninterruptible power supply.

### Did you know...

With the Cisco IronPort Email Filter, the Gila County Information & Technology Department is able to filter out 98% of the "junk email" or "spam" that is sent through the County email system. This filter helps eliminate the threat of computer viruses and keeps each workstation operating effectively and efficiently.



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